



Hatchgate Software Ltd - 2018 Price List

Ad-hoc Development or Technical Support

GBP £76.50 per hour

Applies To: -

- Customised data conversion routines
- New Mercury Systems customisations specific to your company only
- VPN configuration (e.g. 'LogMeIn Hamachi') and remote connection issues
- Printer and printing issues
- Network, router and firewall issues
- Removal of virus infections
- Email / Internet issues
- Consultancy and general advice

HatchgateConnect (remote control software)

GBP £25 per annum

Mercury Systems

New custom report

GBP £75

Additional workstation license

GBP £295

+ annual maintenance

GBP £10 per annum

ServiceWeb – annual server license

GBP £75

Client software installation following pc crash/re-installation

GBP £65

Server software installation (including database engine)

GBP £145

Mercury Mobile Engineer App

New device license

USD \$199

+ monthly subscription fee

GBP £10 per month

Standard Support Hours for On-Contract Customers

Technical support via email and telephone is available Monday to Friday, from 8:30am until 5:00pm. Support is not usually available during weekends and bank holidays except by prior arrangement. Please note if support is provided outside of normal support hours, a fee may be charged.

All prices quoted above are exclusive of VAT.

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